



# **BRIAN SOLIS**

Digital Futurist & 9x Best-Selling Author, Head of Global Innovation at ServiceNow, Former

Vice President of Global Innovation at Salesforce

- · Global authority on digital transformation, innovation, and customer experience
- Bestselling author of multiple books, including Lifescale and X: The Experience When Business Meets Design
- Key advisor to Fortune 500 companies on disruptive technology and business model innovation
- Frequent contributor to major media outlets like Forbes, The New York Times, and Harvard Business Review
- Acclaimed keynote speaker at top industry events, including SXSW, CES, and TEDx

Brian Solis is a globally recognized digital analyst, anthropologist, and Head of Global Innovation at ServiceNow. With decades of experience, he's known for helping companies navigate the intersection of technology and human behavior, blending research with real-world applications to inspire growth and transformation.

In his role at ServiceNow, Brian leads strategic initiatives for Innovation and Executive Briefing Centers across Silicon Valley, New York, London, Paris, Sydney, and Singapore. He collaborates with top executives, designing and guiding impactful engagements focused on digital and business innovation.

An award-winning author, Brian has written 9 best-selling books, with his latest book Mindshift (2024) exploring how leaders can spot and seize emerging opportunities, rally teams, and drive innovation in the face of disruption and emergent trends. His work, which spans nearly three decades, helps both leaders and everyday people understand how evolving technology shapes society and how to thrive in the digital age. His insights have supported top brands, celebrities, and startups in rethinking digital transformation, culture, and innovation strategies for a new era of connectivity.

Brian also hosts [r]evolution, a video series featuring discussions on technology, trends, and best practices with thought leaders such as Katie Couric, Mark Burnett, and Shaquille O'Neal.

# **TEMAS**

Brian tailors each presentation to the needs of his audience and is not limited to the topics listed below. Please ask us about any subject that interests you:

- The Future of Customer Experience
- Digital Transformation & Innovation
- Human-Centered Innovation
- The Al-Powered Business
- Navigating the Digital Economy

## **PROGRAMAS**

## Mindshift: Transform Leadership, Drive Innovation, and Reshape the Future

Based on Brian's latest book, Mindshift, Solis explores the critical need for businesses and leaders to foster a mindset of continuous innovation. Drawing from this work, the keynote will challenge conventional thinking, urging leaders to embrace disruption as a catalyst for meaningful change. He will share actionable strategies to ignite organizational change, inspire teams to act with purpose, and navigate the complexities of today's digital-first landscape, a shift from the industrial-era of business. Attendees will leave inspired and equipped with a "mindshift" framework and the characteristics necessary to foster creativity, resilience, and human-centered innovation—paving the way for a better tomorrow.

## Hey, Mr. Futurist, WTF (What's The Future) of...My Industry?

All and other disruptive technologies are reshaping every aspect of business, from operational efficiencies to customer engagement. What does it take to lead an organization in an Al-first world? Drawing on his Al Maturity Model, Brian will guide leaders through the exponential potential of generative Al, Web3, and the metaverse, reimagining leadership and business performance for lasting impact. This keynote explores how forward-thinking companies are using these innovations to augment, not just automate, fostering a future-ready business capable of achieving exponential growth and transformation.

#### **Generation-C: A New Age of Consumers**

The digital age has given rise to a new kind of consumer: connected, conscious, and always evolving. How can businesses meaningfully engage with this behavior-driven market? Brian will introduce Generation-C, a demographic defined by shared behaviors rather than age, exploring the "6th love language" of today's customer and employee: digital empathy. Attendees will learn how to design impactful customer experiences that foster loyalty, transforming traditional touchpoints into unforgettable "ignite moments." This session equips leaders to adapt to shifting consumer expectations and build a brand that connects deeply

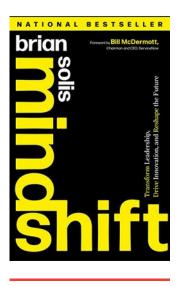
with its audience.

#### Al is Eating the World: How to Reimagine Your Business in an Al-First World

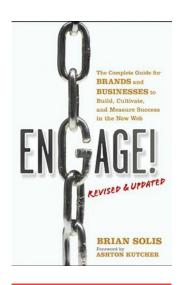
In a time of unprecedented disruption, how can organizations ensure they're ready for whatever comes next? The Novel Economy demands innovative business models that embrace emerging trends and navigate uncertainty. In this thought-provoking session, Brian will help leaders decode the future, bringing clarity to complex industry dynamics and aligning strategies with the trends reshaping markets. Through insights on industry challenges and new economic realities, attendees will gain a clear understanding of what it takes to remain relevant and resilient, ready to lead their organizations into a future where traditional playbooks no longer apply.

# **PUBLICACIONES**

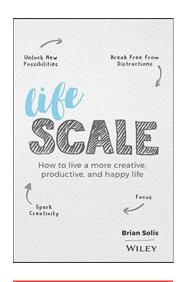
#### Libros



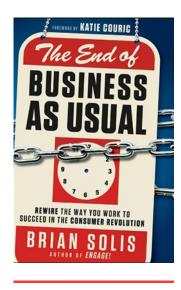
MINDSHIFT



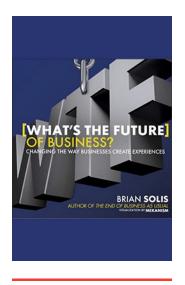
ENGAGE!, REVISED AND UPDATED



LIFESCALE







WTF?

# CONDICIONES

• Travels from: Los Angeles, USA

• Fee Range: Please Inquire

#### \*Fee Range:

Fee ranges listed on this website are intended to serve as a guideline. Please note: if a speaker has a fee range listed such as USD 20.000 to USD 40.000, it indicates that the fee falls within that range. Speakers' fees are subject to change without notice. Fees often vary based on several factors, including speaker's availability, length of presentation, supply and demand, and event location, among others. Please contact us with your specific event details and requirements, and we will provide you with a precise quote.